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No.F.8(10)HR-I/2016-
Government of Pakistan
Finance Division
(HRM Wing)

Islamabad, the 17th August, 2016

Office Order No.83/2016

In pursuance of Senior Advisor (Law)/Grievance Commissioner for Overseas Pakistanis, Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad letter No.4(7)LJCP/SL/WMS/2016, dated 8th August, 2016, the Competent Authority has been pleased to establish Public Complaints Resolution Mechanism under the supervision of Deputy Secretary (Coord)/focal person of this Division for the purpose and nominate him to attend the meeting in the matter scheduled to be held on 25.08.2016 at 11.00 A.M. in the Conference Room of Federal Ombudsman Secretariat, Islamabad. Further, Documentation Section will act as Public Complaints Resolution Cell. The competent authority has also decided that the responsibility to receive and dispose of the public complaints may be allocated to Section Officer (Documentation) as part of his duties. Documentation Section will also take all actions as desired in Wafaqi Mohtasib (Ombudsman)'s Secretariat letter dated 8th August, 2016.


(Khurshid Anwar)
Section Officer (HR-I)

Distribution:

1. The Wafaqi Mohtasib (Ombudsman)'s Secretariat (Hafiz Ahsaan Ahmed Khokhar, Senior Advisor(Law)/Grievance Commissioner for Overseas Pakistanis), Government of Pakistan, Islamabad w.r.t. their letter referred above.
2. JS(HRM)
3. DS(HR)/DS(Services)/DS(Council)/DS(QA)
4. DS(Coord), Finance Division, Islamabad along with a copy of Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad letter No.4(7) LJCP/ SL/WMS/2016, dated 8th August, 2016.
5. SO(Documentation), Finance Division, Islamabad along with a copy of Wafaqi Mohtasib (Ombudsman)'s Secretariat, Islamabad letter No.4(7) LJCP/SL/WMS/2016, dated 8th August, 2016.
6. Senior PS to AFS(HRM)
7. SOs(HR-I, II, III & IV)/Services/Protocol/Confidential/Library/R&I.
8. The Web Master, Finance Division, Islamabad.
9. Office Order file/Personal files.